



This weekly email summarizes the content of emails distributed by CMS to agents and brokers during the preceding week to keep you up-to-date on the Federally-facilitated Marketplaces (FFMs).

As these sent emails are not posted publicly, to retrieve the complete email messages, use these email subject lines, dates of receipt (noted in parentheses), or keywords derived from the summaries to search for them in your email account. You can also refer to the additional resources noted as hyperlinks in the summaries to learn more.

Plan year 2017 registration and training opens on Monday, August 1! (July 26)

CMS is pleased to announce that plan year 2017 registration and training will open on Monday, August 1. Agents and brokers will be able to log in to their CMS Enterprise Portal user accounts and access the Marketplace Learning Management System (MLMS) for the CMS-developed training or to be redirected to a CMS-approved vendor's training.

Remember: Even if you successfully completed plan year 2016 registration, you can only assist consumers until October 31, 2016 when your plan year 2016 FFM Agreement(s) for the Individual Marketplace and/or Small Business Health Options Program (SHOP) Marketplace expire. You must complete plan year 2017 registration and training to help consumers with 2016 coverage during November and December 2016, or to help them enroll for the first time or re-enroll in coverage for plan year 2017 when Open Enrollment begins on November 1.

2016 State-Based Marketplace (SBM) Public Use Files (July 26)

To facilitate greater access to Marketplace data, CMS released a set of SBM public use files, which contain data associated with certified qualified health plans (QHPs) and stand-alone dental plans within state-operated Marketplaces. To download the files, visit: www.cms.gov/CCIIO/Resources/Data-Resources/sbm-puf.html

Avoid compensation delays by confirming you have a single CMS Enterprise Portal account (July 27)

See the [Avoiding the Creation of a Duplicate CMS Enterprise Portal Account Quick Reference Guide](#) to learn about self-service options you can use to find out if you have a CMS Enterprise Portal account, and how to retrieve your FFM User ID and password, or reset your password. If you are new to the FFMs, you can set up a CMS Enterprise Portal account at <https://portal.cms.gov/wps/portal/unauthportal/home/> by selecting the “New User Registration” link.

Slides from plan year 2017 registration & training webinars (July 27)

CMS has posted the slides from the plan year 2017 FFM registration and training webinars for both [new](#) and [returning](#) agents and brokers in the “Agent and Broker Webinars” section of the [Agents and Brokers Resources webpage](#). You can also register for one of the remaining webinar sessions by selecting one of the webinar dates in that section of the webpage.

CMS releases new videos for agents and brokers (July 28)

CMS has released two new videos for agents and brokers participating in the FFMs:

- [Agent and Broker Interactions with the FFM and QHP Issuers](#) explains how agents and brokers assist consumers in applying for and enrolling in coverage through the FFMs, and when agents and brokers are allowed to be compensated by issuers for enrollment transactions.
- [How to Add an Agent, Broker, or Web-broker Corporate Entity's National Producer Number \(NPN\) to the FFM Registration Completion List](#) shows how agents and brokers serving as a corporate entity's authorized representative can ensure the entity's corporate NPN is properly registered in their MLMS profiles and on the Agent and Broker FFM Registration Completion List.

Learn how to help consumers who could lose eligibility for financial help because they are dually enrolled/eligible for Marketplace coverage and Medicaid or the Children's Health Insurance Program (CHIP) (July 28)

CMS uses periodic data matching (PDM) to confirm consumers who are enrolled in Marketplace coverage and receiving advance payments of the premium tax credit and cost-sharing reductions are not also enrolled in or eligible for minimum essential coverage through Medicaid or CHIP. To learn more about how you can help these consumers, log in to www.REGTAP.info to register for the "Summer 2016 PDM for Consumers with Medicaid or CHIP Minimum Essential Coverage" webinar on August 5 at 1:00 PM Eastern Time.

Contact Us

- For information about the FFM agent and broker program, contact the Producer and Assister Help Desk via email at FFMProducer-AssisterHelpDesk@cms.hhs.gov or call the Agent and Broker Call Center at 1-855-267-1515 and select option "1."
- Direct questions about a client's Individual Marketplace plan to the Marketplace Call Center at 1-800-318-2596.
- Direct questions about SHOP Marketplace coverage to the SHOP Call Center at 1-800-706-7893.